## **Theme: Protecting Social Care Services**

<u>B</u> ackground	<ul> <li>The Care Home population represent some of the most vulnerable patients/residents with complex health and social care needs; the majority are frail older people and a significant number will have dementia or significant memory problems.</li> <li>The number of people residing in care homes in Bedfordshire is 3022; the residential and nursing home population (2470), represents 7% of the total Beds CCG population aged 75+</li> <li>The Central Bedfordshire Care Homes scheme was initiated during 15/16 as a key mobilisation area in response to rising non-elective admissions; this year it will be expanded and strengthened</li> <li>There is agreement across the system that care homes could play a key role in preventing NELs and reducing DTOCs</li> <li>Anticipate improved outcomes by introducing a framework of support that provides enhanced care to reduce conveyance to hospital</li> </ul>			
<u>O</u> bjectives	<ul> <li>Understand the profile of emergency admissions from care homes in terms of patient and spell volume, distribution across care homes, cost, clinical condition, day and time profile</li> <li>Investigate current health and social care services configuration and support to care homes</li> <li>Identify factors contributing to avoidable admissions and determine what changes are needed to reduce this</li> <li>Identify what role care homes could play in reducing DTOCs and work to implement this</li> <li>Explore the ability of general practice to provide extended support to care home</li> <li>Encourage care homes to accept hospital discharges seven days a week</li> <li>Provision of enhanced care in care homes</li> <li>Improve patient outcomes by reducing length of stay in hospital and the frequency of admissions into hospital</li> </ul>			
<u>S</u> cope	Within Scope	Residential homes (21), nursing homes (12) and learning disability homes (28) in Central Bedfordshire.		
	Outside Scope			
<u>C</u> onstraints	Limited access to shared system for timely exchange of patient data across providers will affect the response			
<u>A</u> ssumptions	<ul> <li>That general practice will be willing to take on extended responsibility for care home residents/patients subject to sufficient remuneration</li> <li>That there will be sufficient intent (and contractual level) within care home providers to promote the acceptance of weekend discharges from hospital</li> </ul>			
<u>R</u> isks	Ability of care homes to recruit and retain appropri qualified staff	ately Mitigatio	'	On-going work with Beds & Herts Workforce development partnership on transformation programme, focusing on recruitment and retention, training, support for existing staff and news ways of working. Including generic work and Super Carer roles.  Ongoing work to making Caring profession a career of choice
<u>D</u> eliverables	<ul> <li>Produce profile of emergency admissions from Care Homes – May 2017</li> <li>Delivery of falls prevention training in care homes to reduce non elective admissions – April 2016</li> <li>Completion of recommendations from 15/16 programme of care homes visits – ongoing monitoring and review</li> <li>Review of GP and Clinical Pharmacy support to care homes - September 2016</li> <li>Production of a plan to support enhanced care in care homes – September 2016</li> <li>Implement pro-active approach to admissions avoidance within care home contracts – April 2017</li> </ul>			
National Conditions	<ul> <li>Joint assessment and care planning</li> <li>7 day working and unplanned admissions</li> <li>Reduced delays of transfer of care</li> </ul>			National Metrics  Reduction in unplanned admissions Emergency admissions due to falls (local)